

Services Provided	EAP Full Service	EAP Performance	EAP Options
Household Aggregate Model: Four sessions per household member. No household will have less than eight sessions. Sessions may be combined by the household and used as they see fit.	V	*Pricing based on utilization	V
Highest confidentiality	V	V	✓
Face-to-face counseling	V	V	V
Web-based counseling	V	V	✓
Financial counseling	✓	✓	✓
Legal counseling	V	V	✓
24/7 crisis counseling	✓	✓	V
CD evaluations and education	✓	✓	V
Wellness, education programs	✓	✓	V
Personal health risk assessment	✓	✓	V
Nutrition counseling	✓	✓	V
Website (unlimited access)	✓	✓	V
Employee newsletters	Monthly	Monthly	Quarterly
Supervisor newsletters	✓	✓	V
Posters (hard copy), e-promo	V	✓	V
Employee orientation	✓	✓	V
Supervisor orientation	✓	·	V
Unlimited access to Supervisor Helpline	~	~	V
Formal referral for job performance	~	V	Purchased separately*
Formal referral for DFWP/DOT	✓	✓	Purchased separately*
Customized employee and management training—two hours per 100 employees	~	~	Purchased separately*
E-training	✓	V	Purchased separately*
Consulting	Purchased separately*	Purchased separately*	Purchased separately*
Executive Level Services	Purchased separately*	Purchased separately*	Purchased separately*
Utilization reports	V	V	V
Crisis Management Services	Covered under training hours	Covered under training hours	V

For more information, contact: